

CLARIFICATION TEXT ON THE PROCESSING OF PERSONAL DATA

1. Data Controller, Personal Data Categories and Collection Methods

Your personal data in the form of identity, communication and transaction security are collected electronically by automated means and in written form from you or third parties, and processed by us, Tamaris Turizm Anonim Şirketi ("Company"), as the data controller within the scope defined below as per the Law no. 6698 on the Protection of Personal Data ("KVKK no. 6698").

2. Purposes and Legal Grounds of Processing Personal Data

We collect your personal data for processing for the purposes and on the legal grounds mentioned below.

| Purpose of Data Processing | Data Category | Legal Grounds |
|--|---|---|
| Operating in compliance with the legislation | Transaction Security | Article 5/2-a of the KVKK law no. 6698 It is expressly stipulated in the law. |
| Execution of information security processes | Transaction Security | Article 5/2-ç of the KVKK law no. 6698 It is mandatory for the data controller to fulfill its legal obligation. |
| Conducting communication activities | Identity, Communication | Article 5/1 of the KVKK law no. 6698 |
| Execution of customer satisfaction processes | Identity, Communication | Explicit consent of the data subject Article 5/2-f of the KVKK law no. 6698 |
| Storage and archiving | Identity, Communication, Transaction Security | Mandatory nature of data processing for the legitimate interests of the data controller unless the |

fundamental rights and freedoms of the data subject are not violated

3. Transfer of Personal Data

Your personal data may be transferred to third parties under the following conditions;

| Legal Grounds of Transfer | Purpose of Transfer | Receiving Party |
|---|---|--------------------------|
| Article 8/2-a of the KVKK law no. 6698 | | |
| Mandatory nature of data processing for the legitimate interests of the data controller unless the fundamental rights and freedoms of the data subject are not violated | Transferring necessary information to our business partners for the execution of information security processes | Business Partners |
| Article 8/2-a of the KVKK law no. 6698 | | |
| It is mandatory for the data controller to fulfill its legal obligation | Operating in compliance with the legislation | Authorized Public Bodies |

4. Procedures and Principles of Application

As a data subject, you can submit your requests concerning your rights under the Article 11 of the KVKK No. 6698 by filling an Application Form on the Protection of Personal Data available on our website at www.novoteltrabzon.com or by filing an application by the following means fulfilling the minimum conditions set in the Communiqué on the Procedures and Principles of Application to Data Controllers. Your application shall be finalized as soon as possible and in any case no later than thirty days depending on the nature of your request. However, if the action requires an additional cost, the set fee in the tariff determined by the Personal Data Protection Board of the Company shall apply.

Application Method

Electronic messages through KEP

A message you can send with your e-mail address registered in our system or with a secure electronic signature or mobile signature.

Application Address

tamaristurizm@hs03.kep.tr

kisisel.veri@accor.com

Written applications submitted in person or through a notary public.

Cumhuriyet Mah, 61000 Yomra/Trabzon,
Türkiye